

Finding your license type

Look in your Autodesk Account.

For a single-user subscription, you'll see this in the product information section:

- License type is **Autodesk ID**
- Activation is **Sign in**

The screenshot shows the Autodesk Account interface. The left sidebar contains navigation options: Home, Products & Services, User Management, Billing & Orders, and Reporting. The main content area is titled 'Products & Services' and shows a list of products. The first product is 'Arnold', described as '3 seats · subscription · single-user'. Below the product name, there is a 'Summary' section with a 'subscription' icon and 'Auto-renews Oct 10, 2019'. A 'Downloads' section shows 'Versions' as '2020' and 'Seats' as '3'. The 'Platforms' section lists 'Win 64'. The 'License type' is 'Autodesk ID' and the 'Activation' is 'Sign in'. A 'More' section includes links for 'Help downloading', 'Help installing', and 'Updates & Add-Ons'. Below the main product, there is a section for 'Arnold Plug-ins & Additional Software' which is 'Included'.

For a multi-user subscription, you'll see this in the product information section:

- License type is **Network**
- Activation is **Generate network license file**

The screenshot shows the Autodesk Account interface. The left sidebar contains navigation options: Home, Products & Services, and Reporting. The main content area is titled 'Products & Services' and shows a list of products. The first product is 'Arnold', described as '3000 seats · education perpetual · multi-user'. Below the product name, there is a 'Summary' section with 'education perpetual'. A 'Downloads' section shows 'Versions' as '2018' and 'Seats' as '3000'. The 'Platforms' section lists 'Linux 64, Mac 64, Win 64'. The 'License type' is 'Network' and the 'Activation' is 'Generate network license file'. A 'More' section includes links for 'Help downloading', 'Help installing', and 'Updates & Add-Ons'.

